



THE GRANDPARENT SCAM-CHEAT SHEET

1. You get a phone call from someone pretending to be a relative or grandchild needing money, or you get a phone call from someone saying they are from some government agency like Medicare, or a mortgage company, or other company asking for money. They could ask you to wire it, mail it or even say they will come to your house and pick it up.
2. Do Not Agree to Give them Money!! Hang up the phone and call a family member
_____ at
_____ and let them know what just happened. This will ease your mind if you are worried something may be wrong with a family member.
3. If a mistake was already made and you may have given out information or agreed to get them money, follow these steps.
 - Call your family member: _____
_____ at _____
 - If someone may be coming to your house call 911. Call the police.



- If you wired money call the bank to stop the transfer. Bank Phone Number:_____
- If you mailed money call the post office to intercept and stop delivery. Post Office Number:_____

4. Report the Scam: Have a friend or family member help you file the complaint.

You can report the complaint here:
[FTC.gov/complaint](https://www.ftc.gov/complaint).

- File a complaint with IC3
- Financial Fraud Enforcement Task Force
- American Association of Retired Persons
- Looks Too Good To Be True

Important Phone Numbers:

Medicare: 1-800-MEDICARE (1-800-633-4227).

FTC Scam Complaint: FTC's Consumer Response Center at 877-382-4357.

Other Phone Numbers I May

Need: _____

